

CUSTOMER SERVICE BULLETIN

Radio Shack® CUSTOMER SERVICE BULLETIN

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Bulletin No.	4910-9
Description	TRSDOS Error 7
Model	Model II
Stock No.	26-4910 Version 2.0
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Problem

Early reports from some Model II owners have indicated that some percentage of disk drives are more prone to soft read errors than others. Some media may also cause these soft read errors.

Solution

If you have a problem of getting too many false Error 7's due to these soft read errors, then the following patches should be applied to TRSDOS.

PATCH SYSRES/SYS A=0E9C F=7EB7 C=CB7E

PATCH SYSRES/SYS A=0D45 F=91 C=99

PATCH SYSRES/SYS A=0D94 F=91 C=99

The application of these patches will not effect system performance but will eliminate getting erroneous ERROR 7 - Illegal Disk Change messages. If you get an erroneous Error 7 after these patches, then your diskette contains a hard read error and must be reformatted.

This patch is not necessary under TRSDOS version 2.0a, as the fix is incorporated into the operating system.