

# CUSTOMER SERVICE BULLETIN

## Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No.	4531-13
Description	SCRIPSIT
Model	Model II
Stock No.	26-4531 Version 2.0
Date	October 12, 1982
Page 1 of	3

### Problem

\* \* NOTE: The STARTUP date should be 08/30/82 before applying the following patches. If it is not, you must do all previously published patches. \* \* \* THE FOLLOWING PATCHES ARE REQUIRED! \* \* \*

1. The patch space was being overwritten due to a bug in the page number input routine.
2. When creating a new document if, for whatever reason, the document is not exited properly (CTRL Q or ESC Q) the SCRIPSIT Directory will be destroyed.

### Solution

3. Under certain conditions when trying to use [CTRL R] to recall text with too many lines for the page, the error condition was ignored. The system might lockup and text could be lost or the directory blown due to problem number 2 (above).
4. When using either the [UP ARROW] or the [DOWN ARROW] key for scrolling between pages, if an error condition occurs (e.g. DISK DRIVE NOT READY), the system could sometimes scramble text between pages.
5. When typing text at the end of the last page of a document and the 84th line is filled, if the lines per page was set to 84, the system will lock up when it tries to scroll to the next page.
6. When using the sheet feeder and paper runs out, sometimes a sheet has not been completed when the error code is sent to the system. When this happens SCRIPSIT will display a message "Sheet feeder out of paper. Continue (Y or N)?" At this time the operator is supposed to press reset on the sheet feeder and answer (yes or no). The sheet is supposedly finished and fed into the hopper. The message, "Load sheet feeder with paper and continue (Y or N)?", is then displayed. The paper is supposed to be loaded, [Y] pressed and the process continues. The LAST SHEET IS NOT ALWAYS INCOMPLETE, thus causing the printer to print on platen when the Sheet feeder reset is pressed and 'Y' is responded.



# CUSTOMER SERVICE BULLETIN

Subject SCRIPSIT 4531-13 Page 3 Of 3

6. The following patches will eliminate the second message routine and change the text of the first message to "Load sheet feeder with paper and continue. (Y or N)?"

```
PATCH SCRIPSIT/SYS R=175 B=91 F=3203DB C=000000
PATCH SCRIPSIT/SYS R=155 B=164 F=B3 C=B2
```

7. The following patch will alleviate the backspacing problem.

```
PATCH SCRIPSIT A=A2DA F=AFC9 C=18CB
```

8. PATCH SCRIPSIT/SYS R=161 B=247 F=2DFD353710F5 C=3710F8FD352D

\*\*\*\*\* After the preceding patches have been applied, the following patch should be made so the STARTUP screen will display 09/30/1982. \*\*\*\*\*

```
PATCH STARTUP A=E40F F=B8AFB3B0 C=B9AFB3B0
```