

# CUSTOMER SERVICE BULLETIN

## Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No. 4512-3  
Description Profiles II  
Model Model II  
Stock No. 26-4512 Version 1.0a  
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### Problem

When more segments have been created than was desired, the number of segments can be reduced by the following steps.

### Solution

1. On a backup of the Profiles master diskette create a file by defining data segments exactly as you want them to be.
2. Expand to the same size as the original file.
3. Swap diskettes and using the kill command (in TRSDOS) KILL all segments not wanted or needed.
4. Copy the \*\*\*/MAP file from the new diskette to the original diskette.
5. Copy the files that were killed in step 3 from the new diskette to the original diskette.

Your data files are:

First segment - \*\*\*/KEY  
Second segment - \*\*\*/DAT  
Third segment - \*\*\*/DA2  
Fourth segment - \*\*\*/DA3